Privacy Policy — Petggle

Last updated: 26.08.2025

Petggle ("we", "us", "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

By using our website (the "Site"), you consent to this Privacy Policy.

1. Who we are

The Site is operated by **Petggle (ABN 95 787 129 141)**, an Australian registered business. You can contact us at **team@petggle.com**.

2. Information we collect

We may collect the following types of information:

- **Technical and usage information**, such as IP address, browser type, operating system, device details, referring site, pages visited, and time spent on the Site.
- Cookies and similar technologies (see section 5 below).

We do **not** collect sensitive information (such as health data or financial details) unless you choose to provide it in direct communication.

3. How we use information

We use personal information to:

- operate, maintain, and improve the Site and its content;
- communicate with you and respond to enquiries;
- send updates or newsletters (if you have opted in);

- analyse traffic and usage patterns to improve user experience;
- · comply with legal obligations.

4. Disclosure of information

We do not sell or rent your personal information. We may share information in limited circumstances:

- **Service providers:** such as hosting, analytics, or email platforms, solely to help us operate the Site.
- **Legal obligations:** if required by law, regulation, or court order.
- **Business changes:** if Petggle undergoes a merger, acquisition, or restructuring, information may be transferred as part of that process.

If we transfer personal information overseas (e.g., cloud hosting outside Australia), we will take reasonable steps to ensure it is handled consistently with this Policy and the APPs.

5. Cookies & tracking technologies

We use cookies and similar technologies to:

- recognise returning visitors;
- monitor traffic and usage trends;
- support features such as preferences or language settings.

You can disable cookies in your browser settings, though some features of the Site may not function properly.

6. Independence & impartiality

Petggle is an **independent resource**. If in the future we use affiliate links or sponsorships, we will clearly disclose this. Tracking associated with affiliates may use cookies, but it will not identify you personally.

7. Data security

We take reasonable steps to protect personal information from misuse, loss, unauthorised access, alteration, or disclosure. However, no internet transmission or storage system can be guaranteed completely secure.

8. Your rights

Under the Privacy Act, you have the right to:

- request access to personal information we hold about you;
- request corrections if that information is inaccurate, incomplete, or out of date;
- complain if you believe we have breached your privacy rights.

To exercise these rights, please contact us at **team@petggle.com**. We will respond within a reasonable timeframe.

If you are not satisfied with our response, you may contact the **Office of the Australian Information Commissioner (OAIC)** (www.oaic.gov.au).

9. Children's privacy

Petggle is a resource for pet lovers of all ages, including children who may enjoy discovering and learning about different breeds. We do not knowingly collect personal information from children without the consent of a parent or guardian. If you are a parent or guardian and believe your child has provided us with personal information, please contact us at team@petggle.com so we can remove it.

10. Changes to this Policy

We may update this Privacy Policy from time to time. Updates will be published here with a new "Last updated" date. We encourage you to review this page regularly.

11. Contact us

For any questions, requests, or complaints regarding this Privacy Policy, please contact: team@petggle.com